

## Emergency Contacts

National Support Numbers		
Gas Emergency Services	0800 111 999	Gas Leaks 24 hour line
UK Power Networks	0800 31 63 105 or 105	Power Cuts or Mains Emergencies (24 hour)
Building / Roof Works		
AI Maintenance	01453 704 704	24 hour line
King Builders Gloucester	01452 526 631	24 hour line
Boiler Repairs (Gas)		
Tradecraft Construction Ltd	07530 944 611	Gas Safe Certified & LPG (24 hour line)
Neptune Building Services	01452 541 939 / 0333 344 8754	Gas Safe Certified (24 hour line)
AI Maintenance	01453 704 704	Gas Safe Certified (24 hour line)
Mitchells Ltd	01452 301 165 OPTION 2	Gas Safe Security (24 hour line)
Boiler Repairs (Oil)		
Tradecraft Construction Ltd	07530 944 611	OFTEC (24 hour line)
Neptune Building Services	01452 541 939 / 0333 344 8754	OFTEC (24 hour line)
Mitchells Ltd	01452 301 165 OPTION 2	OFTEC (24 hour line)
Plumbing & Heating Repairs		
Neptune Building Services	01452 541 939 / 0333 344 8754	Gas Safe Certified (24 hour line)
AI Maintenance	01453 704 704	Gas Safe Certified (24 hour line)
Mitchells Ltd	01452 301 165 OPTION 2	Gas Safe Certified (24 hour line)
Electrics		
AI Maintenance	01453 704 704	NICEIC (24 hour line)
Neptune Building Services	01452 541 939 / 0333 344 8754	NICEIC (24 hour line)
Mitchells Ltd	01452 301 165 OPTION 3	NICEIC (24 hour line)
Septic Tank Emptying		
Glevum Effluent	01452 521 300	Week days only leave message if urgent
Greenapple Sludge	01432 342 370	Week days only leave message if urgent
Drains		
Cotswold Drains	01452 855 233	24 hour line
Drain Doctor Plumbing	01452 424804 or 0800 068 1216	24 hour line
Locksmith		
Gloucester Locksmiths	01452 306 824 or 07917 167 571	24 hour line
Sevenside Security	01452 723 089	24 hour line
Boarding Up / Glazing		
Ecclesiastical Insurance	0345 603 8381	24 hour line
AI Maintenance	01453 704 704	24 hour line
BK Glazing	01452 530 860	24 hour line

Security Alarms		
Laser Alarms	01452 422 280	24 hour line
Security I	01452 725 000	24 hour line
APM Fire and Security	01452 234 111	24 hour line
Sevenside Security	01452 723 089	24 hour line
Pest Control		
Action Pest Control	01242 517237	
Cleeve Pest Control	01242 674 510	
Able Pest Control	01285 720 651	

**Notes:**

Please contact one of the contractors listed on the table in cases 'out of hours' emergencies in line with the Emergency Advisor Notes. Please inform the Property and Development Department Personnel listed below when the office is next open to obtain an order number.

Any work **not** deemed to be an emergency will be at the expense of the occupant.

Please **ONLY** contact Ecclesiastical Insurance if windows or doors have been damaged resulting in a security risk. The works will be covered under the Diocese's House Insurance. This number should be used when a problem occurs 'Out of hours' and only if the problem provides a security risk.

**Property Department Personnel – Day to day Repair Reactive Maintenance Team**

Surveyor – Chris Swioklo **01452 835 577** [cswioklo@glosdioc.org.uk](mailto:cswioklo@glosdioc.org.uk)

Property Administrator - Mary Coates **01452 835 530** [mcoates@glosdioc.org.uk](mailto:mcoates@glosdioc.org.uk)